

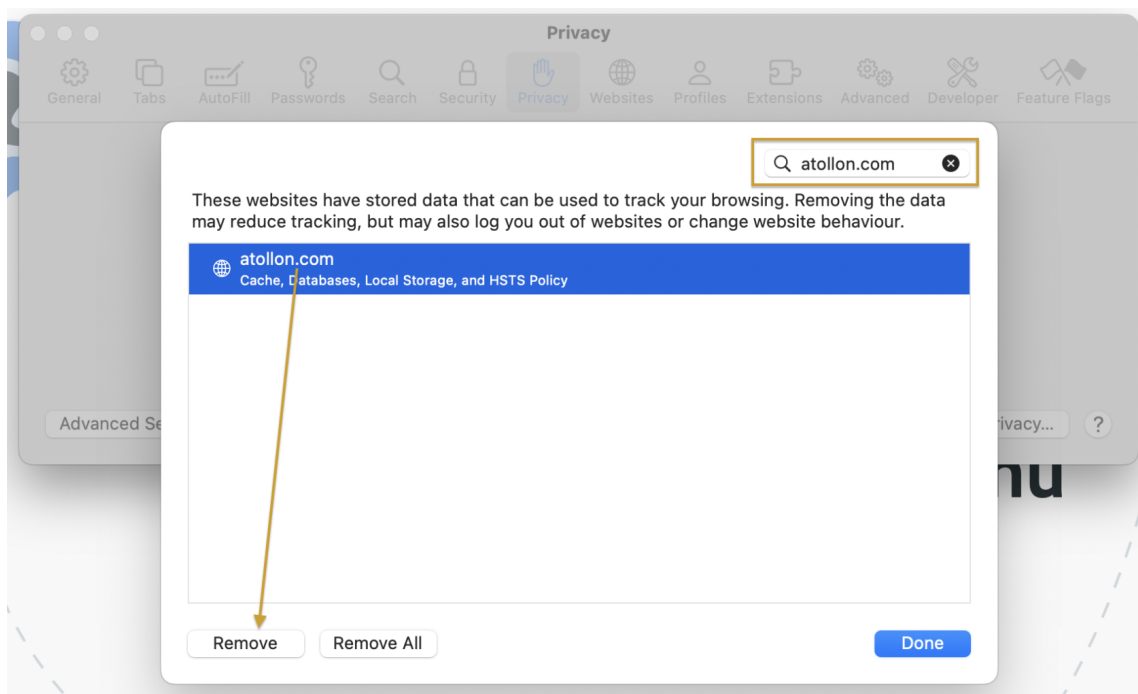
# Troubleshooting

## Instance "acme" is not existing

Login screen of Reef app is refusing to let you in Atollon after upgrading to new generation Atollon backend.

### Solution

Clear locally stored data, in Safari go to **Settings** > **Privacy** > **Manage Website Data**



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